Safeguarding Adults News

ISSUE NUMBER 11
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Chair's Blog Spot

Hello,

With this being the last newsletter of 2019/20 I thought I would highlight some of the subjects we have covered this year.

Last April's newsletter included some feedback from attendees at the London Safeguarding Adults Board Annual Conference. I think it is important to disseminate any learning or best practice, and always good to discuss anything you learn from masterclasses, courses and conferences with your colleagues.

In June I first raised the 'Safeguarding Common Objective', which was launched in August. This is an objective for each professional in our partnership to be assigned in their annual appraisal process. The aim is to have as many professionals within agencies across Richmond and Wandsworth having a shared objective, leading to them working better together. With a new financial year approaching, please discuss and consider adopting it within your agency, if you haven't already. We also highlighted the leaflet produced by the SAB to recognise and manage pressure ulcers, this can be found on our website.

The August newsletter contained the publication of the Multi-Agency Risk Assessment Framework, which again is on the SAB website for you to use.

October's newsletter had a spotlight on 'Professional Curiosity' and the importance of asking questions, respectfully challenging and getting to the heart of the issues, enabling the provision of the best and most appropriate care and support. This edition also reported on the SAB Homelessness learning event.

In December we reported on the five bite-sized learning events delivered during National Safeguarding Adults Week, and provided a link to a document that discusses some myths about Making Safeguarding Personal.

All of the newsletters containing this information and more can be found on the RWSAB website.

This year's SAB AGM is due to take place at the end of March, which will be an opportunity to look at our strategic aims and objectives and consider how we can continue improving what we do. If you have any feedback or know of any examples of good safeguarding work please let us know via the SAB mailbox.

Thank you for reading,
Richard

Richmond and Wandsworth Safeguarding Adults Board

SAB@richmondandwandsworth.gov.uk

Update from the SAB Executive

The Executive met on 27th January 2020 and heard a report on the time taken to complete safeguarding adults enquiries. The data demonstrates that most safeguarding enquiries are completed within a standard time of three months and nearly all are completed within six months. When the safeguarding process takes longer than the standard length of time there are acceptable reasons identified. In addition to the usual business, the Executive heard a presentation on Cyber Crime prevention from PC Tom Lee from the Cyber Crime Unit of Met Police. Please contact him and his team on cyberprotect@met.police.uk if you know of any community groups who meet and would benefit from an awareness presentation on cyber security.

Masterclasses

The Masterclass on **Effective Multi-agency working** was held on 23rd January 2020 in Wandsworth Professional Development Centre. Ian Higgins, from South West London and St. George's Mental Health NHS Trust, led an interesting and engaging masterclass, which was well attended with a variety of agencies present. Good discussions were held around barriers and enablers for good inter-agency working and people made useful connections with other colleagues across the Partnership.

Book here!
The RWSAB Masterclass on **Working with people who take risks** will be held on 5th March 2020 in Twickenham Training Centre

Performance and Workforce Sub-group

The Performance and Workforce Sub-group met on 25th November 2019. There was a discussion on the effectiveness of the Dashboard and the need to ensure the data sets reported on are meaningful for the SAB and the Partners. The Sub-group has changed the Dashboard to improve its usefulness and readability and created a visual Performance Summary sheet for each Borough. The common safeguarding objective has been implemented in a number pf organisations across the Partnership and some are looking to do so from the start of next financial year.

The Self-assessment questionnaire was sent out and responses are being collated, with Peer Support and Challenge events now planned for 26th February:

Remember – 7-minute learnings from SARs are published on our website and are a powerful tool for improving practice!

Please read them, discuss with your teams and spread the learning to other parts of your organisation.

Wandsworth	Richmond
10.00-12.00	14.00-16.00
Room 140, Wandsworth Town Hall	Terrace Room, Twickenham York House

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Communication and Engagement Sub-group

The Communication and Engagement Sub-group met on 12th February 2020 and discussed engaging with the hard to reach communities. Suggestions for linking with some Forums and local groups were given and work on this will be progressing in the new financial year.

The Richmond Community Forum met on 11th December 2019. Les Jackson gave update on the scam events held throughout the year – 49 events so far, with a total of 4333 people. The online scam videos have had 12,000,000 views so far. More work is planned for hard-to-reach people, with the Crime Prevention Outreach Committee (a sub-set to the RCF) planning to visit Day Centres, Police Liaison Groups and others in attempt to reach people who don't go out much.

Wandsworth Community Forum met on 15th January 2020 and despite the low attendance, had good discussion around Homelessness, raising awareness on Modern Slavery and the Serenity Integrated Mentoring project of Met Police.

SAR Sub-group

The sub-group met on 6th January and 3rd February 2020, accepted one new referral, which is recommended to progress as SAR, awaiting approval from SAB Executive. The sub-group heard updates on progress of active SARs and actions on completed SARs' Action Plans. All actions are on track.

Participation and Feedback

Please submit short articles highlighting your or colleague's achievements or publicising planned events. We would also like feedback and suggestions on how we can make sure the newsletter is relevant and helpful. Please participate by emailing us at sab@richmondandwandsworth.gov.uk with the **subject line 'SAB Newsletter'**.

Spotlight on…

What is a SAR Quality Champion?
- ➢ SAR Quality Champions are a group of individuals nominated within each region to support SABs to improve the quality of SARs though promoting awareness and use of the SAR Quality Markers and SAR Library.
- ➢ SAR Champions have experience of SARs and are familiar with the SAR Quality Markers and with the evolving national SAR library.
- ➢ SAR Champions act as a link with London SAB and with wider SAR Quality Champions network and use their experience and networks to contribute to a community of SAR practice.

Contact details of your SAR champion:
Lynn Wild
Head of Professional Standards and Safeguarding
Adult Social Care and Public Health, Richmond and Wandsworth Councils
Tel: (020) 8831 6345 Mob: 07939 808394
Email: lynn.wild@richmondandwandsworth.gov.uk

How to make a Safeguarding Adult Review (SAR) referral

Purpose

The purpose of a SAR is to promote effective learning and improvement actions to prevent future deaths or serious harm occurring again. The lessons learnt for the case should be applied to future cases to ensure continuous improvement of practice.

Criteria

The criteria for making a SAR referral are:

➢ An adult in its area dies or has experienced serious abuse or neglect **AND**

➢ there is concern that partner agencies could have worked more effectively to protect the adult **OR**

➢ the criteria are not met but there is valuable learning from multi-agency reflection on the case e.g. 'near misses' and situations where the arrangements worked especially well, and the learning can be applied to future cases.

Discuss the case with your manager and safeguarding lead.

Complete the referral form

✓ Focus on what multi-agency involvement there was/should have been, and overview of how things went wrong in the case.

✓ What other processes are known to be taking place? (e.g. Coroners inquiry, Serious Incident, etc.) Give details of who can be contacted for each process.

✓ The referral should be succinct summary of key events, including dates, to indicate the period it will be useful to review.

✓ If the referral is after some other process e.g. Learning Disability Mortality reviews – include documents from these reviews or synopsis of finding particularly if the coroners enquiry has been completed.

Send the referral to the SAB @ sab@richmondandwandsworth.gov.uk

What happens after the referral

❖ You will be invited to a SAR sub-group to present the case and help determine if a SAR is recommended.

❖ You will be told in writing of the decisions of the SAB Executive regarding the SAR.

❖ The SAR sub-group will agree terms of reference for the SAR.

❖ The SAB will write to a senior representative in your organisation and other involved agencies to identify people for the SAR process and to supply a key event chronology, using the agreed template.

❖ The person or their family will be contacted about the SAR and asked how/if they wish to contribute to the process.

❖ Once the reviewer and the review process have been agreed, a series of meetings will be held, and draft overview report developed. Involved agencies will be able to comment on it before it is submitted to the SAR sub-group.

❖ SAR sub-group will discuss the final overview report and make recommendations on what actions the Board needs to take.

❖ Final report will be signed off by the SAB Executive, published on the SAB website if agreed, and copies sent to all SAB agencies. 7-minute learning summary will be developed and shared.

❖ All agencies need to complete any agreed action and update the SAR sub-group on progress.

❖ All agencies should share 7-minute learning summary of the SAR with front line staff, so they are aware of the learnings and able to apply this in their day to day practice.

Conclusion

SARs are both statutory reports, as well as useful ways to ensure that there is shared learning, and that when there are problems within any system, these can be addressed so others are not affected in a similar way.

Richmond and Wandsworth Safeguarding Adults Board