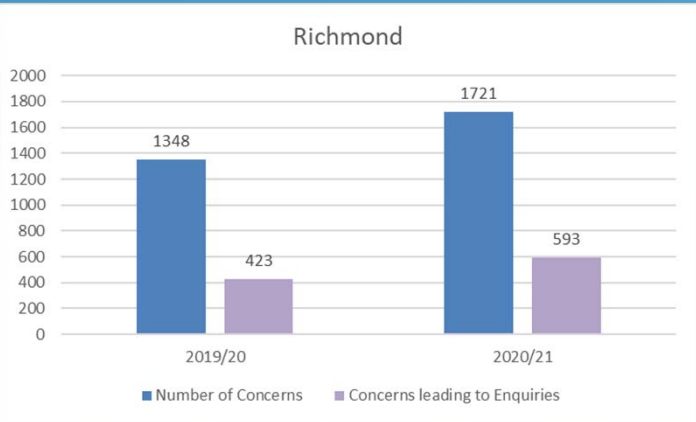


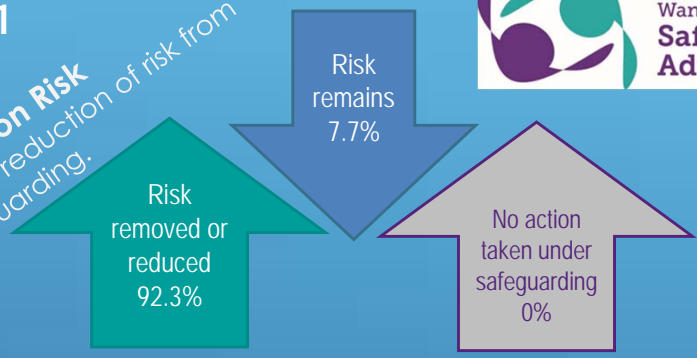
RICHMOND PERFORMANCE SUMMARY – 2020/21

Volumes

Volume of concerns has increased by 28% from last year, with enquiries increasing by 40%.



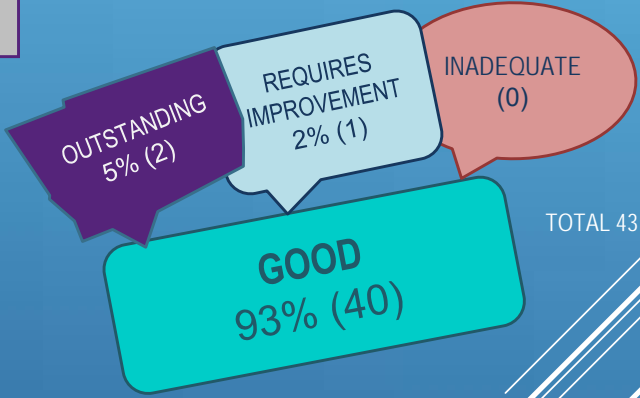
Impact on Risk
Positive reduction of risk from safeguarding.



Provider quality
Good quality providers in Richmond, in line with London average. Noted no Inadequate-rated providers.

98% met

Meeting Outcomes
Making Safeguarding Personal is well embedded, with 98.1% of people's outcomes being met.



Top 4 types of safeguarding issues
There has been a significant increase in self-neglect and psychological abuse cases, likely due at least in part to the Covid-19 pandemic.



Home Fire Safety Visits
329 homes visited during the year. This is significantly lower than previous years (1499 in 2019/20) due to the COVID-19 restrictions in place throughout much of the year. Visits were triaged and only conducted following a robust COVID risk assessment.



Safeguarding Adult Reviews (SAR) referrals
Five Safeguarding Adult Reviews (SARs) referrals were received, one of which met the criteria. One SAR commissioned previously was completed during the year.

LeDeR (Learning Disability Mortality Review)
All death notifications allocated. All reviews completed.

